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Government of National Capital Territory of Delhi

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सत्यमेव जयते

Certificate No. : IN-DL45588970118357S
Certificate Issued Date : 03-Jun-2020 03:31 PM
Account Reference : IMPACC (IV)/ d1778903/ DELHI/ DL-DLH
Unique Doc. Reference : SUBIN-DL77890399889954560193S
Purchased by : BIOTIC WASTE SOLUTIONS PVT LTD
Description of Document : Article 5 General Agreement
Property Description : Not Applicable
Consideration Price (Rs.) : 0
(Zero)
First Party : BIOTIC WASTE SOLUTIONS PVT LTD
Second Party : Not Applicable
Stamp Duty Paid By : BIOTIC WASTE SOLUTIONS PVT LTD
Stamp Duty Amount(Rs.) : 10
(Ten only)



Please write or type below this line.....Ref ID:.....

This agreement is made and executed at New Delhi on this **05/06/2020** by and between

BIOTIC WASTE SOLUTIONS PVT. LTD., having its office at 46-47 SS1 Industrial Area G.T. Karnal Road Delhi-110033 (For short hereinafter referred to as 'Service Provider') through its Mr. ANKIT GUPTA, GM MARKETING to enter into and sign this agreement for and on behalf of the Service Provider of the **ONE PART.**



Digitally signed
by Ankit Gupta
Date: 2020.06.05
11:26:54 +05'30'

SANDHYA NEURO PAL...
DELHI...
401995341

(Handwritten signature)



+91-11-47528106 / 07
+91-9560896389



info@biotic.co.in
www.biotic.co.in



46-47, SSI Industrial Area,
G.T. Karnal Road, Delhi-110033

10/09/2020

To,

Sandhyashi Neuro Panchkarma
B F-45, Shalimar Bagh, Near Canara Bank, Delhi

Subject: Renewal of services of Collection, Transportation, Treatment and Disposal of Bio-medical waste

Dear Sir,

Greetings of the day!

We highly appreciate the opportunity you have given us to serve your esteemed healthcare establishment and hope for your cooperation in future as well.

In reference to your service agreement having Unique ID **7006**, we hereby feel glad to renew the agreement for the period **05/06/2020 to 31/05/2021** on the below rates for being a **PRIVATE_GENERAL_PRACTITIONER**:

No of Beds: 0
Minimum Disposal Charges: Rs. 500.00
Minimum Disposal Unit: **PER MONTH**
Bio Medical Waste limit of **15.00 Kg** per month
Extra Bio Medical Waste collected shall be charged @ **Rs. 25.00 /-** per Kg

Other terms & conditions of service agreement remains same. Kindly treat this letter as renewal of previous service agreement with dedication for safe & healthy environment.

Ankit Gupta
Digitally signed
by Ankit Gupta
Date:
2020.09.07
12:32:50 +05'30'

For Biotic Waste Solutions Pvt. Ltd.
Authorized Signatory
Name: Ankit Gupta
Designation: GM Marketing
Contact No: 9899910083; 9560896389
Contact Email: ankit@biotic.co.in; care@biotic.co.in



For Sandhyashi Neuro Panchkarma
(7006)

Authorized Signatory

Name:
Designation:
Contact No:
Contact Email:

SANDHYASHI NEURO PANCHKARMA
B F-45, SHALIMAR BAGH,
DELHI-110033

Note 1:- Please fill the enclosed KYC form. Kindly handover one copy of Aadhar Card, PAN Card, GST Registration-if applicable, DPCC authorization and One passport size photograph of the authorized Signatory.

Note 2:- Kindly apply for the authorization with Delhi Pollution Control Committee of signing this service agreement. Please provide the copy of authorization/ fees receipt to us in compliance to the BMW Rule-2016.



+91-11-47528106 / 07
+91-9560896389



info@biotic.co.in
www.biotic.co.in



46-47, SSI Industrial Area,
G.T. Kamal Road, Delhi-110033

AND

Ref ID:

Sandhyashi Neuro Panchkarma having its operating office at **B F-1, Shalimar Bagh, Near Canara Bank, Delhi, NORTH WEST, NORTH WEST_SHALIMAR BAGH** through its Proprietor / Partner / Authorized Representative Mr./ Mrs./ Ms./Dr. **Dr. Rajni Gupta** of the **OTHER PART**. (For Short hereinafter referred to as "Occupier")

The expression of both the parties shall mean and include the parties, their respective legal heirs, successors, legal representatives, administrators, executors and assignees.

Whereas the Service Provider has been duly authorized by the Delhi Pollution Control Committee (DPCC), under rule of 10 of the Bio-Medical Waste Management Rules 2016 for operating and providing facility for the Collection, Reception, Treatment, Storage, Transportation and disposal of the bio- Medical Waste. And whereas the Occupier is desirous of out-sourcing the disposal of its Bio-Medical Waste and have approached the service provider for providing its service in this regard and after discussions and due negotiations taken place, both the parties are agreed to enter into this agreement on the terms and conditions narrated herein after:-

NOW THIS AGREEMENT witnessed the following terms & conditions to be performed to by both parties to the present agreement.

1. That the Occupier will segregate, pack and label the bio-medical waste in the colour coded bags from the waste generation points as per guidelines of Bio-Medical Waste Management Rules 2016 and keep the said packed waste ready for collection by the staff of the Service Provider. The Service Provider will not collect any Bio-Medical waste which is not properly segregate and packed in accordance with guidelines of Bio-Medical Waste Management Rules 2016. The record of the collected waste shall be maintained by the Occupier with the acknowledgements signatures of the collection staff of the Service Provider to submit the annual Report to the concern Pollution Board in the prescribed format.

2. That the Occupier will deposit a security amount of Rs. **1000.00** payment against the BMW disposal services and if the health care unit is closed before expiration of agreement the Service Provider will refund the balance amount after adjusting all the dues if any outstanding towards the Occupier.



Digitally signed
by **Amit Gupta**
Date: 2020.06.05
11:26:54 +05'30'

Sandhyashi Neuro Panchkarma
Dr. Rajni Gupta
110033



Green Clean Process

Biotic follows all compliances under the Biomedical waste handling rules 2016. As experts in medical waste management.

3. That the Service Provider will charge to the Occupier, being **PRIVATE_GENERAL_PRACTITIONER** as per the following schedule of rates:

(i) Minimum charges of Rs. **6000.00** PER YEAR for **PRIVATE_GENERAL_PRACTITIONER** (0 Bedded facility) subject to a maximum collection of waste up to **15.00** (kg).

(ii) Extra quantity of waste will be chargeable @ Rs **25.00** (Rs. per kg) /- per Kg. The service tax shall be borne by the Occupier upon the respective billings.

(iii) The Occupier shall pay onetime non-refundable registration fees of Rs. **500.00**.

(iv) The rates enumerated in clause 3(i) above may be varied at any given point of time due to hike in fuel Price, Wages for Labour negotiation with any unanimous body at District or State level or any other factor which may effect the cost.

4. That the Occupier undertakes to make the payment through 'Account Payee Cheque or Demand Draft' in favour of the **BIOTIC WASTE SOLUTIONS PVT. LTD.** On before 15th day of each successive month and thereafter the interest @ 18% for p.a. shall be Service Provider if the payment is not made within the stipulated period.

5. (a) Notwithstanding the aforesaid terms this agreement may be terminated by either party by giving 30 days written notice. However this requirement of 30 day notice shall not be applicable in the event the service charges are not paid by the Second Party as provided in Clause 6 of this agreement or upon the occurrence of any of events specified in Clause 5b (i) & (ii) in which events the service would be suspended/ terminated forthwith.

(b) Notwithstanding the aforesaid terms and conditions:-

i. The Service Provider will be at liberty to discontinue this service to the Occupier in the event: the Occupier does not pay the service charges.

ii. The Occupier and Service Provider both to strictly follow the guidelines of the Bio-Medical Waste Management Rules 2016, during Segregation, Collection, Transportation and Disposal of the bio- Medical Waste except due to the circumstances under force majeure clause and the circumstances beyond their control of the parties.

(c) That upon expiry of the term or the earlier termination of this agreement, the accounts shall be settled and the refundable and interest free Advance deposit referred to in Clause 2 above shall be returned without any interest thereon to the Occupier after the circumstance beyond their control of the parties.

6. That all the taxes, such as GST if applicable, shall be paid and borne by the Occupier.



Digitally signed
by Ankit Gupta
Date: 2020.06.05
11:26:54 +05'30'

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BELL-110003 (011-1195634)
[Handwritten signature]

7. The neither party shall transfer and /or assign the rights granted under this agreement without the prior intimation and written permission of the other party and without obtaining a written undertaking by the proposed assignee/transferee agreeing to assume all of the said party 's obligations under this agreement and to abide by all the obligations and covenants contained herein.

8. That this agreement shall be governed by the laws of India and shall be interpreted and construed in accordance with the laws of India and Subject to the jurisdiction of Courts at Delhi, shall have exclusive jurisdiction to try, entertain and dispose between the parties thereto. All the notice, request, demands and other communications, required/permited to be given under this Agreement shall be in writing.. That the Occupier should get from time to time the service contract Agreement renewed from the service provider one month before the expiry of the validity of the Agreement. The Occupier further undertakes to keep the validity period of the agreement for a minimum period of one year from the date of service as per pollution Control Committee/Board Rule and in between if the agreement is cancelled, they should directly intimate pollution control committee / Board with adequate reason about the cancelation of the agreement, failing which, all the consequence and penalties will be borne by the waste generate. Further. The waste generate also undertakes to give one month notice in writing if they want to discontinue the service and wish to switch over to another service provider failing which, they have to pay the service charge equivalent in one month minimum service charge s to the service provider in lieu of one monthly notice period.

9. That in case the service contract agreement gets misplaced at the Occupier end, then an additional Rs.100/- will be charged from the generation of issuing the agreement once again.

10. That the Occupier further undertakes to sign every page of the agreement and return both copies of the agreement to the service provider's signature and the services provider will return the duplicate copy of the agreement to the Occupier. On receipt of the agreement to the Occupier will submit a copy of the agreement with the date of service expiry to the pollution control committee /board.

11. The term of this Agreement shall be for a perform commencing from **05/06/2020** to **31/05/2021**

12. That in case there is any change in the constitution of Occupier the same shall be informed forth with to the service provider.

13. That both the parties under take to remain bound by the term and conditions set out herein above.

14. IN WITNESS WHEREOF, THE PARTIES HERE TO HAVE SET THERE SIGNATURE AND SEAL ON THE DAY AND YEAR MENTIONED HEREIN ABOVE.



Digitally signed by Ankit Gupta Date: 2020.06.05 11:26:34 +05'30'

SANDHYA KUMAR... DELHI... 110034
[Handwritten signature]
[Handwritten signature]

Authorized Signatory
(OPERATOR)

Authorized Signatory
(OCCUPIER)



Digitally signed
by Ankit Gupta
Date: 2020.06.05
11:26:54 +05'30



Biotic Waste Solutions Pvt. Ltd.

Sandhyashi Neuro Panchkarma

Name:- Mr. Ankit Gupta
Designation:- GM Marketing
Phone:- _____
Mobile No.:- 9899910083, 9560896389
PAN Number:- _____
GST Number:- **07AAECB3197N1Z8**
Email:- ankit@biotic.co.in, care@biotic.co.in
Website :www.biotic.co.in

Name:-Dr. Rajni Gupta
Designation:-PROPRIETOR
Phone:- _____
Mobile No.:-8368009669

Note: 1:- Please fill the enclosed KYC form. Kindly handover one copy of Aadhar Card, PAN Card, GST Registration-if applicable, DPCC authorization and One passport size photograph of the authorized signatory.

Note: 2:- Kindly apply for the authorization with Delhi Pollution Control Committee aftersigning this service agreement.If already applied, please provide the copy of authorizarion/ feesreceipt to us in compliance to the BMWM Rule-2016.

Witness: BIOTIC WASTE SOLUTIONS PVT. LTD.	Witness: Sandhyashi Neuro Panchkarma
1. GAVKAN YADAV <i>Gavkan Yadav</i>	1.

Sandhyashi Neuro Panchkarma
[Signature]
[Signature]

KNOW YOUR CLIENT (KYC) APPLICATION FORM

Please fill this form in ENGLISH and in BLOCK LETTERS.

A. IDENTITY DETAILS

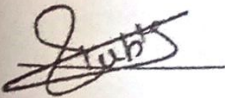
1. HCF Name: Sandhyashi Neuro Panchkarma
2. HCF Address: B F-1, Shalimar Bagh, Near Canara Bank, Delhi, 110088, NORTH WEST, India
3. Contact Name. Dr. Rajni Gupta Email id: drgupta1010@gmail.com
4. Mobile No.: 8368009669, LandLine No.:
5. PAN Number: AJNPG3905C GST Number:
6. TAN No (if registered): _____ (Mandatory if deduct TDS on service bill)
7. Signing Authority Pan No: _____ Aadhar Number 294459823435
8. Bedded/ Non-Bedded:
9. DPCC Authorization No: DBCP/A/8246 Dated: 10/09/2014

B. BANK DETAILS (Optional)

1. Bank Name: Select Bank Name
2. Bank Account Number:
3. Bank IFSC Code:

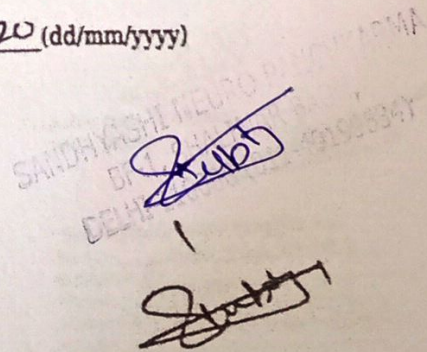
DECLARATION

I hereby declare that the details furnished above are true and correct to the best of my knowledge and belief and I undertake to inform you of any changes therein, immediately. In case any of the above information is found to be false or untrue or misleading or misrepresenting, I am aware that I may be held liable for it.



Signature of the Applicant

Date: 11/06/2020 (dd/mm/yyyy)



Ref ID: PS

THIS General Service Agreement is made and entered into force on 05/06/2020 by and between the following parties

Polestar Infosystem, a partnership firm having its registered office at H. No. 413, F/F, Sector -51, Gurugram, Haryana- 122001 (the "Service Provider")

AND Sandhyashi Neuro Panchkarma (the "Health Care Facility (HCF)") having its operating office at B F-1, Shalimar Bagh, Near Canara Bank, Delhi

1. The Service Provider is in the business of IT solutions and consultancy, customized software solutions including mobile applications with regards to data management, Customer relations, accounting, bar coding, scanning solution and process automation. It also supplies Products such as poly bags, containers, boxes, bins for different waste streams.
2. As explained and discussion with the Service Provider, The Customer is of the opinion that the Service Provider has the necessary qualifications, experience and abilities to provide services as explained in this agreement to the Customer.
3. The Service Provider is agreeable to provide such services to the Customer on the terms and conditions set out in this agreement as under and detailed terms and conditions as in Annexure-A

In consideration of the services rendered by the Service Provider under this agreement, the Occupier shall pay consideration to the Service Provider as provided hereunder:

Bar Code System Services including Android App +AMC+ Data Preserve for 5 years + Server Rent + Data Transfer to DPCC+ Waste Acknowledgment through Email and SMS + Log in Credentials through app and website + Scanning by CBWTF staff + free door-step delivery

1. Charges: 3776.00 PER YEAR for 0 Bedded Establishment (inclusive of GST)
2. Barcoding stickers 200.00 pcs @ Rs. 2.01 PER PIECE (inclusive of GST)
3. Bluetooth Weighing Machine Rs. (inclusive of GST)

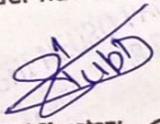
Validity of the Agreement: From 05/06/2020 to 31/05/2021

IN WITNESS WHEREOF the parties have duly affixed their signatures under hand and seal on this 05/06/2020 at Delhi.

Authorized Signatory
(OPERATOR)

Polestar Infosystem
Name: _____
Designation: _____
Phone: _____
Mobile No.: _____
Email: polestar.bmw@gmail.com

Authorized Signatory
(OCCUPIER)


Sandhyashi Neuro Panchkarma
Name: Kayni Gupta
Designation: _____
Phone: 91140194634
Mobile No.: 921735382
Email: _____

Terms & Conditions

1. Membership with the **Polestar Infosystem**, must be done for availing the bar-code services.
2. Payment of Bar-Code service charges & required Bar-Code stickers is to be paid within 90 days from submission of invoice
3. Health Care Facilities having 30 or more no. of beds shall have to procure their own digital Bluetooth enabled weighing machine and android based mobile.
4. Above mentioned hardware can be supply by Polestar Infosystem. On its additional cost.
5. The HCFs having more than 30 no. beds is required to scan all the bar coded bags containing bio-medical waste.
6. Upon scanning of all the bags by the HCF, the data shall be transmitted to the data base of bar code waste management system; however, the data gets lodged into the data base only after the operator of the facility accepts the waste on his console and generates waste acceptance receipt.
7. HCFs having less than 30 no. of beds as well as all other Occupiers as defined under the BMW Rules, 2016, are not required to scan their bags containing bio-medical waste. Same shall be done by the CBWTF operator on arrival at the premises.
8. HCFs should intimate prescribed authority about the bar coded labels as and when procured.
9. Ensure use of bar coded label and specified colour coded bag or container for segregation of waste at source of its generation.
10. A representative of HCF has to ensure that all the bags and containers are scanned at waste collection point.
11. Health Care Facilities (with more than 30 beds) it is the responsibility of the Occupier to scan the bags containing bio-medical waste.
12. **Polestar Infosystem** will provide unique user id & password to HCF, after receipt of annual payment (in case of cheque payment, user id & password will be provided after cheque realization).
13. If HCFs purchased their own hardware (Bluetooth enabled weighing machine) & if it will not connect with the android based app or having any technical issues, then **Polestar Infosystem** will not be responsible for the accuracy of data management.
14. If hardware (Bluetooth enabled weighing machine) is purchased from load cell & display, it will have 1 year warranty from manufacturer & 6 months warranty on load cell & display.
15. One time training for application usage will be provided by **Polestar Infosystem** to the nominated HCF's person. If another training is required then charges has to be paid in advance.
16. Payment of Bar-Code service charges & required Bar-Code stickers is to be paid within 90 days from submission of invoice, Payments is to be drawn in favor of "**Polestar Infosystem**" or through NEFT/RTGS/IMPS/UPI transfer on Bank Name : **HDFC Bank, Branch: Shallimar Bagh, Current account no: 50200038510675, IFSC Code: HDFCC0001940**
17. Payment paid to **Polestar Infosystem** is non refundable and non-transferable.



Confirm & Accepted
Occupier's Signature / Address Seal
Name: _____

SANDBHAR NEURO PANCHKARMA
Signature: _____
Name: _____